Emergency Contacts
Turkey Mehmet: +90 533 280 77 39 or Canan: +90 532 374 49 51
Head Office (Turkey) Mehmet: +90 533 280 77 39 or Canan: +90 532 374 49 51

Tour Name: 2020 - Mini Stay Istanbul - 3 days - Sirkeci Mansion Hotel

Congratulations! You have chosen the best way to experience Turkey - with Fez Travel!

This document contains the following sections:
- Arrival Info
- Tour Info
- Country Info for - Turkey

Please Note
The Australian and New Zealand governments ask that their citizens travelling in Turkey to register themselves via their respective websites. They may be found at:
- New Zealand https://register.safetravel.govt.nz/login

2. Age: Minimum Age of 8. Whilst there is no Maximum Age set it is assumed the customer is fit enough to take part in the activity or tour. Health documents may be requested.
3. Single travellers are obliged to pay Single Supplement and will have the hotel room to themselves.
4. This tour is available on any day. Be aware that some sites are closed on some days.
   - Topkapi Palace is closed on Tuesdays and is replaced by the Underground Cistern & the Turkish and Islamic Arts Musuem.
   - Grand Bazaar is closed on Sundays and is replaced by the Spice Bazaar.
5. This tour can also be booked in different standards of accommodation to suit any budget.

Date: 25 September 2020
Fez Travel
Hocapasa Mah., Tayahatun Sok., Sukran Han No: 3, Kat:3, Sirkeci, Istanbul, Turkey, 34112
Tel:+90 212 520 04 34
Fax:+90 212 520 04 35
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Welcome Meeting

Your tour will commence with a welcome meeting at 7pm in the reception of your hotel, where you will have the chance to meet your guide and the rest of your tour group.

Hotel Information - Hotel check in and check out times vary and unless otherwise arranged are generally from 4 pm for check in and no later than 12 noon for check out. Availability of rooms for early arrivals and late departures is subject to hotel availability and policy at that time (and may also incur an additional charge). Room requests (eg interconnecting rooms, twin versus double bedding, non smoking rooms etc) can be requested but not guaranteed. Please be aware that hotels may take an imprint of a credit card upon check-in to cover any incidental charges that may occur i.e. laundry, telephone, room service etc. If you do not have a credit card they might request a cash deposit. Important Note - If on arrival you are unsure about or unhappy with any detail of your hotel accommodation, please contact the Duty Manager at the Front Desk immediately and identify your concerns.

Where more than one hotel is shown for a given an overnight stop this means that one of those hotels will be used. Please be aware that hotels used on the tour can change due to a wide array of reasons. If it is necessary to change hotels it will be to a hotel of equal or higher standard and will be at no extra cost.

Istanbul

Sirkeci Mansion Hotel

Address: Taya Hatun Sokak No:5
(formerly Sirkeci Konak Hotel)

Suburb: Sirkeci
Location: Istanbul
Phone: +90 212 528 43 44
Website: http://www.sirkecimansion.com

Arrival Transfer

Inbound transfer at Istanbul is included in your tour.

Inbound - Istanbul - from one of these points :-

- New Istanbul Airport (IST)
- Sabiha Gokcen Airport (SAW)

If arriving on 'day one' or if booking any pre tour accommodation with Fez Travel, complimentary arrival transfer to your hotel will be provided.
If not arriving on 'day one' and not booking pre tour accommodation with Fez Travel, you are welcome to arrange an arrival transfer at an additional cost through us.

Please ensure that we have been provided with your 'arrival' details at least 24 hours before departure.

We need to know :-

✓ Which Istanbul arrival point, from the above list, you are arriving into.

  Istanbul Airport (IST) is the main airport, on the European side of Istanbul and closer to your hotel.

  Sabiha Gokcen (SAW) is on the Asian shore and about 1.5 hours drive from the city.

✓ If arriving by flight :-

  a. Your arrival flight number. If you are changing flights on the way to Turkey then we need the 'final' flight number.

  b. Your arrival flight date. Beware that this may not be the same as your departure date!

  c. Your arrival flight time. So we need the time the flight 'arrives' into Istanbul.

If you have purchased a transfer, these are the arrival pick up details from the nearest airport or harbour :-

Arrival pick up details :-

Istanbul Airport (IST)

Istanbul Airport has a new computerised system for new arrivals, the 'Meeting Lounge System'. There will no longer be large numbers of transfer people from various companies standing with signs with people's names on.

Tour Operators, such as Fez Travel, will enter all customer arrivals into the 'Meeting Lounge System'. We will also enter our Transfer Officers details.

After passing passport control and collecting your luggage, walk out of the customs / baggage collection area. Follow the signs to the 'Meeting Lounge'.

At the 'Meeting Lounge', go to the information desk and give them your name. They will the 'Meeting Lounge System', get your transfer officers details, contact him or her and he/she will come and pick you up and transfer you to your hotel.

If you there is any problems please call either of these emergency contact numbers:

Mehmet: +90 533 280 77 39 or Canan: +90 532 374 49 51
Arrival Transfer cont.

Sabiha Gokcen Airport (SAW)

You will be greeted at the airport by a representative of Fez Travel and transferred to your hotel. After collecting your luggage, walk out of the customs / baggage collection area. Our transfer representative will be waiting outside the exit door, inside the terminal with your name on a sign. There are often large crowds here so please look carefully for your transfer representative.

If you can’t find our representative please ask information to page ‘the Fez Travel representative’.

If you still can’t find our representative, our emergency contact numbers are: Mehmet: +90 533 280 77 39 or Canan: +90 532 374 49 51

In the unlikely event that you still haven’t met with our representative we recommend that you take a taxi to the ‘Arrival Hotel’, get a receipt from the driver (Turkish for receipt is pronounced ‘fish’.) and claim the amount from your guide at the hotel.

No refund is available on missed transfers or portions of your trip owing to incorrect flight details being provided or delayed flight arrival. Any additional cost incurred in order to meet up with your group is at your own expense.

Departure Transfer

Outbound transfer at Istanbul is included in your tour.

Outbound - Istanbul - from one of these points -:
- New Istanbul Airport (IST)
- Sabiha Gokcen Airport (SAW)

If departing on the ‘last day’ of your tour or if booking any post tour accommodation with Fez Travel, complimentary departure transfer to your hotel will be provided.

If not departing on the ‘last day’ and not booking post tour accommodation with Fez Travel, you are welcome to arrange an airport departure transfer at an additional cost through us.

Please make sure we have your ‘departure’ details at least 24 hours before departure. You may provide these to us prior to your tour via email or you can advise your guide during the tour.

We need to know:

- Which of Istanbul’s two airports you will be flying from.
  - Istanbul Airport (IST) is the main airport, on the European side of Istanbul and closer to your hotel.
  - Sabiha Gokcen (SAW) is on the Asian shore and about 1.5 hours drive from the city.

- If departing by flight -:
  a. Your departure flight number.
  b. Your departure flight date.
  c. Your departure flight time.

Please check with your guide regarding your outbound transfer pick up time. You will meet with your driver in your hotel lobby or at the end of your tour if you are departing directly from the tour.
Tour Info

Itinerary in brief

<table>
<thead>
<tr>
<th>Day</th>
<th>Place</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Istanbul</td>
<td>Overnight - 4 star</td>
</tr>
<tr>
<td>2</td>
<td>Istanbul - Old City</td>
<td>UNESCO Heritage site</td>
</tr>
<tr>
<td></td>
<td>Istanbul - St. Sophia</td>
<td>(closed Mondays and will be replaced with the Underground Cistern)</td>
</tr>
<tr>
<td></td>
<td>Istanbul - Blue Mosque</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Istanbul - Topkapi Palace</td>
<td>(closed Tuesdays, replaced by Underground Cistern &amp; Turkish and Islamic Arts Museum)</td>
</tr>
<tr>
<td></td>
<td>Istanbul - Hippodrome</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Istanbul - Grand Bazaar</td>
<td>(closed Sundays, replaced by Spice Bazaar)</td>
</tr>
<tr>
<td></td>
<td>Istanbul</td>
<td>Overnight - 4 star</td>
</tr>
</tbody>
</table>

Full 2020 - Mini Stay Istanbul - 3 days itinerary on the Fez Travel Website.

2020 - Mini Stay Istanbul - 3 days Google map on the Fez Travel Website.

Hotels used on this tour

The following hotels are used on this tour for departures and pre/post tour accommodation within the given date ranges. They are also the default hotel for pre/post tour accommodation on tours that don’t include accommodation, such as day tours. This is intended to give an idea of the type of accommodation that may be expected. The actual hotels used for any given tour may change due to many reasons such as group size, availability, time of year, hotel standard has dropped or simply we found a better hotel. If we do change hotels it will be to a hotel of equal or higher standard and will be at no extra cost. Where more than one hotel is shown for a given an overnight stop this means that one of those hotels will be used.

Istanbul

Sirkeci Mansion Hotel

Address : Taya Hatun Sokak No:5
(formerly Sirkeci Konak Hotel)
Suburb : Sirkeci
Location : Istanbul
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Entrance Fees

Whilst we do our utmost to keep these entrance fees up to date, they do change often and so the entrance fees below should be treated as a guideline.

Entrance fees are included in the tour price.

<table>
<thead>
<tr>
<th>Museum or Site Name</th>
<th>Non-Student</th>
<th>Non-Student</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>TRY</td>
<td>USD</td>
</tr>
<tr>
<td>Istanbul - Blue Mosque</td>
<td>Free</td>
<td>Free</td>
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<td>Istanbul - Hippodrome</td>
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<td>Free</td>
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<tr>
<td>Istanbul - Topkapi Palace (closed Tuesdays, replaced by Underground Cistern &amp; Turkish and Islamic Arts Museum)</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>Total (Turkey)</td>
<td>72</td>
<td>9.47</td>
</tr>
</tbody>
</table>

* Exchange rates correct as at Fri, 25 Sep 2020 12:00:01 GMT

Optional Activities - Turkey

Throughout the history, Turkey was an important bridge between Eastern and Western cultures, traditions, architecture, religion and sports. The coastline of the country is also unique, wonderful nature, history and a full range of activities, so there are lots of things to do and see in Turkey. Below you will find a list of optional activities and excursions to extend your Turkey discovery and make it an experience of a lifetime. The prices below are meant only as a guide and are not to be taken as definitive as they change often - ask your tour guide for the current price. Prices below do not include the tipping. Please note that not all the options below will relate to your specific tour.

Istanbul

Bosphorus Cruise

Take an afternoon cruise between two continents on the stretch of water that separates Europe from Asia. The cruise lasts 1 hour, allow 30 mins for transport to and from the port.
Optional Activities - Turkey cont.

Traditional Turkish Folklore Evening
Istanbul - EUR 75 (USD 87.42)
A great night out where dinner, unlimited beer, wine, Turkish Raki, soft drinks and entertainment is included in the price. The show features belly dancers, Traditional folk dancers and traditional Turkish musicians. This option is available both pre and post tour in Istanbul.

Bosphorus by Night
Istanbul - EUR 75 (USD 87.42)
At 8pm we will pick you up from your hotel and transfer you to the boat to sail up the Bosphorus. The waterway lies between Europe and Asia and passes under the suspension bridges whilst viewing Ottoman summer palaces, waterside mansions and modern villas lining the European and Asian coasts. The panoramic view of Istanbul from the Bosphorus at night and dinner will both be memorable.

Istanbul Classics
Istanbul - EUR 79 (USD 92.09)
Duration: 9 am to 4 pm. Visit the most important popular sites of Istanbul in one full day tour. St Sophia Museum, Byzantine Hippodrome, Blue Mosque, Topkapi Palace and Grand Bazaar.

Istanbul Two Continents Tour
Istanbul - EUR 75 (USD 87.42)
One of the most beautiful sights in the world, the Bosphorus, is the strait separating two continents - Europe and Asia. Spice Bazaar, Bosphorus Cruise, Rumeli Fortress, Dolmabahce Palace, Bosphorus Bridge and Camlica Hill

Topkapi Palace Harem
Istanbul - TRY 45 (USD 5.92)
Visit the famous Imperial Harem at Topkapi Palace. The Imperial Harem of the Ottoman Empire, existing between 1299 and 1923, was the Ottoman sultan's harem composed of the wives, servants (both female slaves and eunuchs), female relatives, and the sultan's concubines, occupying a secluded portion of the Ottoman imperial household

Bosphorus by public ferry
Istanbul - TRY 5 (USD 0.66)
Cruise between two continents on the stretch of water that separates Europe from Asia. The ferry departs every few hours zig-zags back and forth from continent to continent. Enjoy spectacular views from the very end of the Black Sea and Istanbul. The journey takes the majority of a day and easy to arrange on your own by heading down to the ferry port.

Prince's Islands by public ferry
Istanbul - TRY 5 (USD 0.66)
A nice option if you wish to escape from the bustling city for a day. The Islands are situated just off Istanbul in the Marmara Sea. The best island to visit is Buyuk Ada (Big Island). There are no vehicles allowed on the Island, only horse and buggy and bicycles. Easy to arrange on your own by heading down to the ferry port.

Weather

<table>
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<th>Max C</th>
<th>Sun Hours</th>
<th>Min F</th>
<th>Min C</th>
<th>Rain Days</th>
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<td>8</td>
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<td>10</td>
<td>70</td>
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<td>14</td>
</tr>
<tr>
<td>December</td>
<td>48</td>
<td>9</td>
<td>4</td>
<td>41</td>
<td>5</td>
<td>17</td>
</tr>
</tbody>
</table>
General Turkey Info
Turkey has so much to offer the traveller with its breathtaking natural beauty, unique historical sites and the famous Turkish hospitality. Walk across the soil that holds intact remains from the Hittites to the Ottomans and more classical Hellenistic sites than Greece! Nearly every major empire has conquered, occupied and left their trace on these lands.

Turkey is a country with a double identity, poised delicately between East and West. The only NATO member in the Middle East region, the country has recently been accepted as a candidate for membership of the EU. Yet although in many respects Western Turkey retains its frustrating differences, and its fascinating contradictions: mosques co-exist with churches, and remnants of the Greco-Roman Empire, ancient Hittite and Neolithic sites, crumble alongside modern culture.

Politically, modern Turkey was a bold experiment, founded on the remaining Anatolian kernel of the Ottoman Empire and almost entirely the creation of a single man, Mustafa Kemal Ataturk. An explicitly secular republic, though one in which almost all of the inhabitants are at least nominally Muslim. It's a vast country and incorporates large disparities in levels of development. At the same time, it's an immensely rewarding place to travel, not least because of the people, whose reputation for friendliness and hospitality is richly deserved.

Turkey is spread upon 3% of the European continent and 97% in Asia. It is bordered by Europe and the Aegean Sea to the West, the Caucasus Mountains to the East, the Black Sea in the north and the Mediterranean Sea to the south. With 7000 kms of coastline, snow capped mountains and volcanoes, natural wonders, immense rivers, pristine beaches, crystal clear waters and rich agricultural valleys, welcome to Turkey.


Geographical area
814, 578 sq kms

Population
78,785,548 million. (July 2011 est.)

International dialling code
International dialling code: +90

Time Zone
Turkey is 2 hours ahead of Greenwich Meant Time. During day light saving Turkey is 3 hours ahead of GMT, which is from the last Sunday in March to the last Saturday in October.

Electricity
All appliances need a double round pin type plug for 220 volts AC, 50-hertz.

Religion and Local Law
90% of Turkish people are Muslim, however, for many people this is more of an identity rather than a strict religion. You would never guess this statistic walking around much of Western Turkey, especially Istanbul, which in part is a trendy, cosmopolitan city. Turkish Law is secular and guarantees complete freedom of worship to people of all religions. It is recommended that at least one set of modest clothing is taken with you. It is a sign of respect to cover your shoulders and legs when visiting mosques and also attracts less unwanted attention. You cannot visit a mosque during prayer time unless you are praying.

If you have any questions concerning appropriate (and legal) behaviour please ask your tour guide or leader. If accused of and detained for illegal behaviour, the Turkish authorities are obliged to inform your embassy or consular representative immediately, you can also insist on communicating with them directly. Turkish authorities command a high level of respect so be polite at all times.

Turkish law requires everyone (Turks and non-Turks) to carry ID at all times. Always remember that in Turkey you are bound by Turkish law.

Money
The currency unit in Turkey is Turkish Lira (TRY). 100 Kurus = 1 Turkish Lira

Current Exchange rate TRY 1 (USD 0.13) as at Fri, 25 Sep 2020 12:00:01 GMT

Banknotes: 5, 10, 20, 50, 100, 200 Lira

Coins: 5, 10, 25, 50 Kurus and 1 Lira

You should always carry some back up cash or traveller's cheques separate to the rest of your money and cards. So if you lose your wallet or handbag, you have enough back up money to at least make some phone calls and eat for a few days.

A mixture of cash and credit cards are the best forms of currency. Credit cards are also accepted in most of the restaurants, bars and pubs. MasterCard and Visa are most welcome; American Express cards work at some ATMs and Amex offices. Credit cards are also useful for cash advances, which allow you to withdraw Lira instantly from associated banks and ATMs throughout Turkey. Cash cards and ATM's are widespread in most of Turkey; in Istanbul, Canakkale, Selcuk, Pamukkale, Fethiye, Kas, Cappadocia, and Ankara. When travelling, plan your budget and use the ATM machines before leaving the main towns.

Always try and use ATM's that are attached to banks while the bank is open, so that if the ATM swallows your card, you can go into the bank and get the card back.

It is much cheaper to convert money to Turkish Lira in Turkey than at home. Using an ATM or a credit card will often get you the best possible exchange rates; the post and telephone office (PTT) and banks offer very reasonable rates too. In the past, because of Turkey's high inflation rate, it was best to convert money on a daily basis. However, the currency has remained steady against all major currencies in recent years.

It is difficult for us to specify the money that you will spend per day, however, as a general rule EUR 20 (USD 23.31) to EUR 40 (USD 46.63) per day, can provide you with additional meals and optional entrances. Should you wish to purchase souvenirs or other gifts, of which there is a diverse range, you will have to budget for these.

Exchange rates used throughout this document are correct as at Fri, 25 Sep 2020 12:00:01 GMT
Eating And Drinking

Turkey is a gourmet’s paradise, although, many unadventurous travellers come away having only consumed vast quantities of doner and shish kebab that they are familiar with from home.

You can start your day with a delicious ‘Turkish breakfast’; Turkish bread, white cheese, tomatoes, olives, cucumbers, boiled egg, jam or honey and of course Turkish tea. Alternatively, try the Menemen, which is scrambled eggs with peppers, onion, tomato and if you’re lucky salami. At most of the hotels, you will be served a ‘buffet breakfast’ with a wide variety of foods.

There are two types of restaurants in Turkey; restaurants which have an a-la-carte menu with food on display that will be cooked for you and ‘ready meal’ restaurants which have a range of previously prepared dishes in warming trays for you to choose. The beauty of ‘ready meal’ restaurants is that you can try a wide range of small dishes for a relatively cheap price. During your tour, we will give lunch breaks at such type of restaurants to save your money and time.

In more salubrious restaurants you can order ‘mezes’ (appetizers) where a bewildering array of dishes is available. These are small dishes ranging from stuffed vegetables and tightly rolled cheese pastries to pickled vegetables, courgettes and aubergines in their many guises. Vegetarians are especially catered for in mezes, which usually come with a range of purées and vinaigrettes.

Main dishes are generally on display; you choose and the meat or fish is taken away to be prepared. Fish is usually charged by the weight. Shish and doner kebabs are served everywhere but perhaps better still are Adana kebabs - spicy (not by Thai standards!) minced meat with a sprinkling of the purple sumac herb.

Do not forget to save room for dessert, which is almost always sweet! Highlights include ‘baklava’ (a flaky, sweet nut pastry, usually with pistachio), ‘kadıyıl’ (shredded pasty dough filled with nuts and drenched in syrup), ‘tavukgogsu’ (a creamy sweet made of pulverised chicken fibres), and ‘ıhvala’ (sesame paste).

Travellers often find it surprising that tea (cay) rather than coffee is the national drink of Turkey. Grown along the Black Sea coast it has become an essential element of socialising. It is served in small fluted glasses with a very small spoon and saucer and cubes of sugar alongside. Coffee is also popular in Turkey and you can find numerous alternatives of Cappuccino, Nescafe, Espresso.

Carbonated soft drinks are available everywhere in Turkey - Cola or Pepsi, Fanta, Sprite, natural fruit and pulp drinks served in bottles include orange, lemon, apricot, peach and sour cherry.

You will find a wide variety of alcoholic drinks in Turkey, we suggest you don’t try them all in one night! Beer (bira) is ever popular. Efes, Pilsen and Tuborg are the leading brands, which are very refreshing in the summer. They are sold in bottles, cans and drought. Establishments often have an agreement with only one brewery and therefore will only sell one brand. Wine is grown in areas as diverse as Thrace and Cappadocia. The best domestic white wines are ‘Cankaya’, ‘Villa Doluca’, and ‘Kavaklidere’, made in Cappadocia, while ‘Yakut’ and ‘Kavalikdere’ produce the finest red. ‘Raki’, the national aperitif served with ice and water which turns the clear spirit cloudy, is a very warming drink although you may find it a bit rough at first - persevere. Domestically produced gin, vodka and brandy are also available in most of the bars, pubs, and restaurants.

A basic lunch and dinner (main meal + salad) in a local restaurant will cost you between TRY 20 (USD 2.63) and TRY 30 (USD 3.94), a soft drink about TRY 5 (USD 0.66).

Meal for 2 persons, Mid-range Restaurant, Three-course TRY 65 (USD 8.55).

Cup of Coffee / Cappuccino (regular) TRY 8 (USD 1.05).

Domestic Beer (0.5 litre draught) TRY 12 (USD 1.58).

Tipping

Tips are common place and customary in Turkey, for everything from table service in a restaurant to a massage in a Turkish bath. It is more often a reward for good service and for most local people, an essential means of supplementing their income, meagre by Western Standards. Often tourists to a country don’t know how much to tip or who to tip.

The following amounts are a guideline and based on local considerations and feedback from our past travellers:

Restaurants and taxis: Local markets and basic restaurants - leave the loose change. More up-market restaurants we suggest 5% to 10% of your bill.

Local guides: Throughout your trip you may at times have a local guide in addition to your tour guide. We suggest USD 5 per person per day for local guides.

Drivers: You may have a range of private drivers on your trip. Some may be with you for a short journey while others may be with you for several days. We would suggest a higher tip for those more involved with the group however USD 2 per person per day is generally appropriate.

Gulet Boat Trips: If you are travelling through Southern Turkey on a Gulet Boat trip we suggest USD 2 per person per day for the boat staff.

To answer your next question... as a guideline we suggest for your tour guide USD 5 per person per day, but ultimately, its up to you.